

Graham named nurse of the year

Consuelo “Chelo” Graham, RN, case manager, has been named Nurse of the Year. A nurse for 38 years, Graham has been with JPS for the past four years. She works in the Department of Community Case Management as the bilingual case manager for the Mom & Baby Special Services program, where she assists pregnant and postpartum women, children, and families deal with mental illness, substance abuse and abusive relationships. She also interprets bimonthly education classes for mothers, families and their children.

Upon receiving her award, Graham accepted it “on behalf of all the mothers in the Mom & Baby program who have worked hard to help themselves and their families.” Graham said she was shocked but pleased to be recognized for her efforts, adding that being awarded by her peers was a special honor that showed their respect for her work. “I believe as a nurse you have to work from a place of passion, which is what I’ve tried to do all these years. I’ve always felt that my patients have relied upon me to provide them with my best, so knowing this, my best is what I have strived to give.”

Graham said she feels very fulfilled by her work and knows being at JPS is right for her.

“I know I’ve come to the right place and am where I’m supposed to be. I always wanted to work as an OB nurse, but never got the opportunity, so I feel like my work as a case manager has given me a second chance to fulfill my heart’s desire,” Graham said. “I know I’m making a difference in the lives of mothers in our community because the information and education they’re being provided is useful to them. The program is teaching them



Chelo Graham, RN, case manager, offers assistance to one of her patients.

how to be better mothers. JPS is paving the way for healthier families in Tarrant County, and I’m thrilled to be a part of that work.”

Graham said she’s always known she wanted to be a nurse because of an inner desire to help others that began

See Nurse of the Year on Page 5

in this issue

Excellence in Nursing Awards	pg 3
Board Notes	pg 6
June Birthdays	pg 8

Nurse of the Year from Page 1

as a young child. "I grew up telling all of my family that I was going to be a nurse someday," Graham said. "There's never been a consideration for me to do anything else. I'm excited about what I do. I just love it!"

When she's not working, Graham enjoys gardening, reading, swimming and spending time with her family. Although she admits contemplating retirement in the past, Graham said she's got more work to do and isn't quite ready to give it all up just yet. "I know my work is important, so I want to keep at it for now. But, when my career does come to an end someday, I'll look back and realize I never really worked a day in my life. I've loved my career and had fun the entire time."

"I'm excited about what I do. I just love it!"

new additions to compliance

by Erma Lee

The Compliance Department has developed a scorecard system to better inform our customers of how we rate on internal controls implemented to mitigate risk and ensure JPS is in compliance with regulatory requirements. As such, action plans have been created to address areas where we have substandard ratings, including policy management and issue resolution. Once the plan is initiated, scorecards will be available on the intranet.

The Network now has a compliance policy analyst, Michael Pate, to assist in improvements related to policy management. Enhancements

are being considered for every phase of the policy from drafting, approval, finalizing and training to review and revision. Pate has been with the Network since February working with department directors and others to assist with constructing a foundation for upgrading the Network's policy management process.


Another recent addition to the Compliance Department is the privacy and security manager. Gwen Woods has her work cut out as she discovers the complexities within the JPS environment and develops process improvements to standardize the controls we have in place. Both positions, along with the action plans, will assist management in being able to resolve issues within the seven-day timeframe required by the Compliance Department. For more information call ext. 1232.



Research Day

Join us as we present a brief look at the research and scholarly activity underway at JPS.

Catalyst for Change: Transforming Healthcare Through Research and Scholarly Activity

<p>Friday, June 5, 2009 8 a.m. to 2 p.m.</p> <p>OPC Auditoriums 1500 S. Main Street Fort Worth, TX 76104</p>	Schedule of Events		<p>For more information, please contact Jessica Reading at 817-927-3655 or jreading@jpshealth.org.</p> 
	<p>Check-in & Continental Breakfast: 8 to 8:30 a.m.</p> <p>Keynote Presentation: 8:30 to 9:30 a.m. by Dr. Mark DeHaven, University of Texas Southwestern, Department of Family and Community Medicine</p> <p>Poster Viewing Session: 9:30 to 10 a.m.</p> <p>Oral Abstract Presentations: 10 a.m. to noon</p> <p>Break for Lunch, Poster Judging: noon to 1 p.m.</p> <p>Oral Abstract Presentations: 1 to 1:40 p.m.</p> <p>Recognition and Award Ceremony: 1:40 to 2 p.m.</p>		